



# Ward 7, Parkdale-High Park

## Parent Concern Protocol

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Step One

### Classroom Teacher

If you have any questions or concerns, the first person to go to is your classroom teacher. The classroom teacher can help with:

- Any questions about the classroom
- Classroom rules and consequences
- Homework and assignments

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Step Two

### School Principal

If you would like more information or you have questions that are beyond the classroom, the school principal can help.

- Concerns about an individual school
- Student registration
- Student schedules
- Student suspensions
- Report card concerns
- Classroom concerns
- Code of Conduct
- Safety and security
- Budget and fundraising
- School Council

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Step Three

### School Superintendent

Superintendents are responsible for a Network of Schools. They support school staff and can be contacted if you have questions that have not been answered or for help with:

- Alternate attendance request
- Suspension appeals

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Step Four

### Trustee



**Robin Pilkey**  
 Ward 7, Parkdale-High Park  
 416-395-8787  
 Robin.Pilkey@tdsb.on.ca

Trustees are your elected community officials. They are available to help you with the following areas of the TDSB:

- Concerns about your community
- Ideas and suggestions for the Board
- Items on Board Agenda
- Board policies under review
- Board budget
- Collective bargaining



**Tracy Hayhurst**  
 School Superintendent  
 Tracy.Hayhurst@tdsb.on.ca

Annette Street Junior and Senior Public School

High Park Alternative Junior School

Humbercrest Public School

Humberside Collegiate Institute

Indian Road Crescent Junior Public School

King George Junior Public School

Lucy McCormick Senior School

Mountview Alternative School

Runnymede Collegiate Institute

Swansea Junior and Senior Public School



**Sandra Tondat**  
 School Superintendent  
 Sandra.Tondat@tdsb.on.ca

Fern Avenue Junior and Senior Public School

Garden Avenue Junior Public School

Howard Junior Public School

Keele Street Public School

Parkdale Collegiate Institute

Parkdale Junior and Senior Public School

Queen Victoria Public School

Runnymede Junior and Senior Public School

THESTUDENTSCHOOL

Ursula Franklin Academy

Warren Park Junior Public School

Western Technical-Commercial School

### Board Office

You can contact the Board Office directly for any questions or concerns related to:

- Continuing Education
- Night and summer school
- Adult education
- ESL
- Board documents

Phone: 416-397-3000 • Email: [GeneralInquiries@TDSB.on.ca](mailto:GeneralInquiries@TDSB.on.ca)

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